

2.5.2. Mechanism to deal with internal examination related grievances is transparent, timebound and efficient

As an affiliated college of Thiruvalluvar University, DR. R. K. Shanmugam College of Arts and Science maintains a robust system for resolving exam related grievances. Complaints regarding the conduct of exams, question paper contents, problems in timing, evaluation, mark statements preparation and other issues were received from the students as well as the faculty, and they were taken up with the Thiruvalluvar University for earliest resolving of the same.

Grievances were also reported by the students regarding the conduct of internal assessment examinations, and they were resolved by the Examination Committee constituted for the academic year within the college. As most of the students of the College are from rural localities, many of them found it difficult to submit their internal and end-semester answer scripts through the online mode within the stipulated time. Concerns of such students were sincerely considered. They were given the alternative arrangement of submitting the hardcopy of their answer scripts within reasonable hours on the same day.

2.5.2 Internal Examinations Related Grievances

