

QUALITY ASSESSMENTS

A Project submitted in partial fulfillment of the requirements For the degree of

Master of Science in Computer Science
Thiruvalluvar University, Vellore.

Submitted by

KEERTHANA.B

Reg.No:40320P15005

Under Supervision and Guidance of

Mrs.R.BHARATHI M.Sc., M.Phil.,



2021-2022

PG & RESEARCH DEPARTMENT OF COMPUTER SCIENCE

DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE

INDILI, KALLAKURICHI – 606 213


PRINCIPAL

DR R.K.Shanmugam College of Arts & Science
Indili, Kallakurichi-606213

DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE
INDILI, KALLAKURICHI – 606 213

THIRUVALLUVAR UNIVERSITY
PG & RESEARCH DEPARTMENT OF COMPUTER SCIENCE

BONAFIED CERTIFICATE



This is to certify that the project work entitled “QUALITY ASSESSMENTS” is a confide work done by **KEERTHANA.B** in partial fulfillment of requirement for the award of **MASTER OF COMPUTER SCIENCE** by Thiruvalluvar University during the academic year 2021– 2022.

P. B. [Signature]
13/6

INTERNAL GUIDE

[Signature]
12/6/22

HEAD OF THE DEPARTMENT

Submitted for the viva-voice examination held on 20.06.2022

INTERNAL EXAMINAR

EXTERNAL EXAMINAR

[Signature]

PRINCIPAL

Dr R.K Shanmugam College of Arts & Scienc.
Indili, Kallakurichi-606213



Sumeru
Technolgies Pvt. Ltd.

DATE:

This is to certify that KEERTHANA B (REG NO: 40320P15005) Final Master of Computer Science Student of " Dr.R.K.Shanmugam College of Arts and Science" has completed her final semester project entitled "Quality Assessments" in our organization the period of march 2022 to May2022 During the project period her performance was appreciable and we wish her all the best for her future undertaking.

(S.NAGARAJAN)

#201,Kamal Nivas, Plot #59 & 60, Puttanna Road, Netkalappa Circle
Basavanagudi, Bangalore - 560 004.Karnataka.
Phone No:-7373866615, 7204618788 www.sumerutechnologies.com

PRINCIPAL

DR R.K.Shanmugam College of Arts & Science
Indilli, Kallakurichi-606213

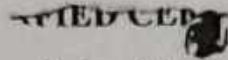
**ROBUST VIDEO DATA HIDING USING FORBIDDEN ZONE
DATA HIDING AND SELECTIVE EMBEDDING**

A Project submitted in partial fulfillment of the requirements

For the degree of

Master of Science in Computer Science

Thiruvalluvar University, Vellore.



Submitted by

RAGEL JOYSMARY D

Reg.No:40321P15008

Under Supervision and Guidance of

Mr.M.SAKTHIVEL M.A., M.Phil.,(Ph.D).,



2021-2022

**PG AND RESEARCH DEPARTMENT OF COMPUTER
SCIENCE**

DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE

INDILI, KALLAKURICHI 606 213

PRINCIPAL

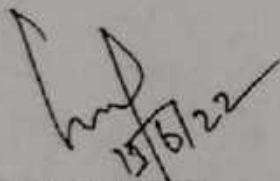
**Dr R.K.Shanmugam College of Arts & Science,
Indili, Kallakurichi-606213**

**DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE
INDILI, KALLAKURICHI 606 213**

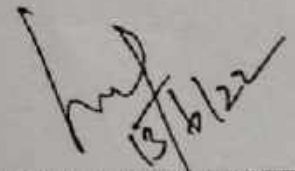
**THIRUVALLUVAR UNIVERSITY
PG AND RESEARCH DEPARTMENT OF COMPUTER SCIENCE**

BONAFIED CERTIFICATE

This is to certify that the project work entitled "ROBUST VIDEO DATA HIDING USING FORBIDDEN ZONE DATA HIDING AND SELECTIVE EMBEDDING" is a confide work done by **RAGEL JOYS MARY D** in partial fulfillment of requirement for the award of **MASTER OF COMPUTER SCIENCE** by Thiruvalluvar University during the academic year **2021-2022**.



INTERNAL GUIDE



HEAD OF THE DEPARTMENT

submitted for the viva-voice examination held on 20.06.2022

INTERNAL EXAMINAR

EXTERNAL EXAMINAR



PRINCIPAL

**Dr R.K.Shanmugam College of Arts & Science,
Indili, Kallakurichi-606213**



Date:



TO WHOMSOEVER IT MAY CONCERN

This is to certify that D.RAGEL JOYS MARY (Reg.No: 40320P15008)
Final Master of Computer Science Student with Dr.R.K.SHANMUGAM
COLLEGE OF ARTS & SCIENCE", has completed her final semester project
entitled " ROBUST VIDEO DATA HIDING USING FORBIDDEN ZONE
DATA HIDING AND SELECTIVE EMBEDDING "

in our organization for the period of March 2022 to May 2022 During
the project period her performance was appreciable and we wish her
all the best for her future undertaking.

A handwritten signature in black ink, appearing to read 'Dr. R.K. Shanmugam'.

FOUNDER OF ASURE.

A handwritten signature in green ink, appearing to read 'Dr. R.K. Shanmugam'.

PRINCIPAL

DR R.K. Shanmugam College of Arts & Science
Indli, Kallakurichi-606213

Ashok pillar, Chennai.

Phone No : 04428471406

ALERTING AND DANGEROUS ZONE BY GOOGLE MAPS

A Project submitted in partial fulfillment of the requirements

For the degree of

Master of Science in Computer Science

Thiruvalluvar University, Vellore.

Submitted by

SANGEETHA M

Reg.No:40320P15011

Under Supervision and Guidance of

Mrs.K.KARTHIKA M.Sc., M.Phil.,



2021-2022

PG & RESEARCH DEPARTMENT OF COMPUTER SCIENCE

DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE

INDILI, KALLAKURICHI – 606 213



PRINCIPAL

**Dr R. K. Shanmugam College of Arts & Science
Indili, Kallakurichi-606213**



Cognizant

Date:

TO WHOMSOEVER IT MAY CONCERN

This is to certify that M.SANGEETHA (Reg.No: 40320P15011) Final Master of Computer Science Student of "Dr.R.K.SHANUGAM COLLEGE OF ARTS & SCIENCE", has completed her final semester project entitled "ALERTING AND DANGEROUS ZONE BY GOOGLE MAPS" in our organization for the period of March 2022 to May 2022 During the project period her performance was appreciable and we wish her all the best for her future undertaking.


FOUNDER OF COGNIZANT.

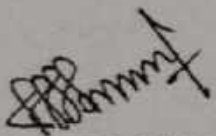

PRINCIPAL
Dr R.K.Shanmugam College of Arts & Science
Injili, Kallakurichi-606213

**DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE
INDILI, KALLAKURICHI – 606 213**

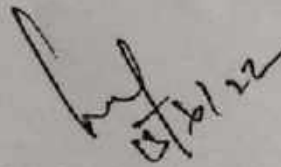
**THIRUVALLUVAR UNIVERSITY
PG & RESEARCH DEPARTMENT OF COMPUTER SCIENCE**

BONAFIED CERTIFICATE

This is to certify that the project work entitled **ALERTING AND DANGEROUS ZONE BY GOOGLE MAPS** is a confide work done by **SANGEETHA M** in partial fulfillment of requirement for the award of **MASTER OF COMPUTER SCIENCE** by Thiruvalluvar University during the academic year **2021– 2022**.



INTERNAL GUIDE

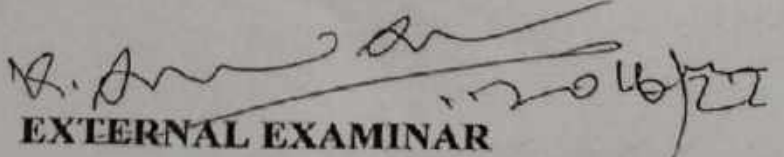


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Submitted for the viva-voice examination held on 20.06.2022



INTERNAL EXAMINAR



20/06/22

EXTERNAL EXAMINAR



PRINCIPAL

**Dr R.K.Shanmugam College of Arts & Scienc.
Indili, Kallakurichi-606213**

HUMAN FACIAL EXPRESSION RECOGNITION

A Project submitted in partial fulfillment of the requirements

For the degree of

Master of Science in Computer Science

Thiruvalluvar University, Vellore.

Submitted by

SOWMIYA S

Reg.No:40320P15013

Under Supervision and Guidance of

Mrs.C.CHANDRABABU YA M.Sc., M.Phil.,



2021-2022

PG & RESEARCH DEPARTMENT OF COMPUTER SCIENCE

DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE

INDILI, KALLAKURICHI – 606 213

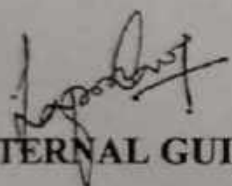
PRINCIPAL
Dr R.K. Shanmugam College of Arts & Science
Indili, Kallakurichi-606213

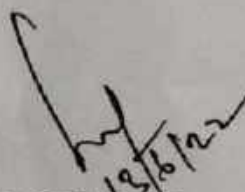
**DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE
INDILI, KALLAKURICHI – 606 213**

**THIRUVALLUVAR UNIVERSITY
PG & RESEARCH DEPARTMENT OF COMPUTER SCIENCE**

BONAFIED CERTIFICATE

This is to certify that the project work entitled "HUMAN FACIAL EXPRESSION RECOGNITION" is a confide work done by SOWMIYA S in partial fulfillment of requirement for the award of MASTER OF COMPUTER SCIENCE by Thiruvalluvar University during the academic year 2021– 2022.


INTERNAL GUIDE


**HEAD OF THE
DEPARTMENT**

Submitted for the viva-voice examination held on 20-06-2022

INTERNAL EXAMINAR

EXTERNAL EXAMINAR


PRINCIPAL
DR R.K. Shanmugam College of Arts & Science,
Indili, Kallakurichi-606213



Date:

TO WHOMSOEVER IT MAY CONCERN

This is to certify that S. SOWMIYA (Reg.No: 40320P15013)
Final Master of Computer Science Student of "Dr.R.K.SHANMUGAM
COLLEGE OF ARTS & SCIENCE", has completed her final semester project
entitled " HUMAN FACIAL EXPRESSION RECOGNITION "
in our organization for the period of March 2022 to May 2022 During
the project period her performance was appreciable and we wish her
all the best for her future undertaking.

FOUNDER OF TNQ
TECHNOLOGIES.

PRINCIPAL

Dr. R.K. Shanmugam College of Arts & Science
Induli, Kallakurichi-606213

Dr.VSI Estate, 4/600, Dr Vikram Sarabai Instronic
Estate 9th St, Dr. Vasi Estate, Phase II, Tharamani, Chennai.
Phone No: 7373866615, 7204618788 www.tnqtechnologies.com

**A STUDY ON CUSTOMER EXPECTATIONS TOWARDS YAMAHA
MOTORS AT KALLAKURICHI (DT.)**

Project Report submitted to Thiruvalluvar University in partial fulfillment of the
requirements for the Degree of
BACHELOR OF BUSINESS ADMINISTRATION

Submitted by

A. ANBARASAN
(40319U08002)

S. ANUPRIYA
(40319U08003)

R. NAVEEN
(40319U08015)

B. BARANIDHARAN
(40319U08004)

N. GOVINDARAJ
(40319U08006)

Under the supervision of

Mrs. P. GOMATHI, M.Com., M.Phil., B.Ed., DAM.,

Assistant Professor

Department of Business Administration



DR. R. K. SHANMUGAM COLLEGE OF ARTS AND SCIENCE

DEPARTMENT OF BUSINESS ADMINISTRATION

KALLAKURICHI- 606213

THIRUVALLUVAR



UNIVERSITY

2022

CERTIFICATE

This is to certify that the thesis entitled "A Study on Customer Expectations Towards Yamaha Motors At Kallakurichi (Dt.), is a record of work done for the degree of bachelor of Business Administration at Thiruvalluvar University, under my guidance and that the dissertation has not previously formed the basis for the award of any degree, diploma, associate ship, fellowship or other similar titles.

This thesis is an independent and original work of the candidate.

Mr.A.ANBARASAN	[40319U08002]
Ms.S.ANUPRIYA	[40319U08003]
Mr.B.BARANIDHARAN	[40319U08004]
Mr.N.GOVINGHARAJ	[40319U08006]
Mr.R.NAVEEN	[40319U08015]

P. Gomathi
10/6/22

Place: INDILI

Mrs.P.GOMATHI, M.Com., M.Phil., B.Ed., DAM;

Research Guide

Date : 10.6.2022

S. Sankaran
10/6/22

INTERNAL EXAMINAR

S.SANKARAN, M.B.A., M.Phil., P.HD
Assistant Professor & Head
Department of Business Administration

J. Ramamoorthi

EXTERNAL EXAMINAR

Dr. J. RAMAMOORTHY, M.B.A., Ph.D.,
Assistant Professor & Ph.D Adviser (Part-time)
Department of Business Administration



SRI KARPAGAVINAYAGA MOTORS
YAMAHA AUTHORIZED DEALER
#108, Durugai Road,
KALLAKURICHI-606202, Villupuram Dist
email: srikarpagavinayagamotors@gmail.com
Ph.04151-228866, Mobile: 7373 900

CERTIFICATE OF PROJECT

This is to certify that Mr. ANBARASAN A (III YEAR BBA) From Dr.K.K.Shanmugam College Of Arts & Science (THIRUVALLUVAR UNIVERSITY) Kallakurichi has successfully completed his Project in the Field of CUSTOMER EXPECTATIONS From 02/03/2022 to 15/03/2022.

During the period of his Project Work with us he had been exposed to different process was found Punctual, Hard working and Inquisitive.

We wish him every success in his life and career.

Thanking You !

For Sri Karpagavinayaga Motors

SRI KARPAGAVINAYAGA MOTORS

K. S. S.

PARTNER





SRI KARPAGAVINAYAGA MOTORS

YAMAHA AUTHORIZED DEALER

4108, 06/03/2022 Road

KALLAKURICHI-606207, VIRUPAKRAM

email: srikarpagavinayagamotors@gmail.com

PH: 04151-228882, MOBILE: 9373 200 715

CERTIFICATE OF PROJECT

This is to certify that Mr. ANUPRIYA S (III YEAR BBA) From Dr.R.K.Shannugam College Of Arts & Science (THIRUVALLUVAR UNIVERSITY) Kallakurichi has successfully completed his project in the Field of CUSTOMER EXPECTATIONS From 02/03/2022 to 15/03/2022.

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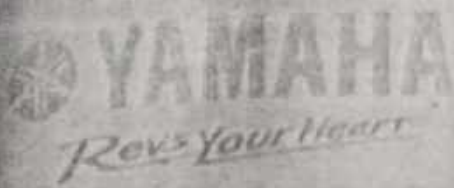
Thanking You !

Sri Karpagavinayaga Motors

H. S.

PARTNER





SRI KARPAGAVINAYAGA MOTORS
YAMAHA AUTHORIZED DEALER
3700, Changan Road
KALLAKURICHI-60702, K. P. ROAD
KALLAKURICHI, K. P. ROAD
KALLAKURICHI, K. P. ROAD
KALLAKURICHI, K. P. ROAD

CERTIFICATE OF PROJECT

This is to certify that Mr. BARANIDHARAN B (III YEAR BBA) From Dr.R.K.Shannmugam College Of Arts & Science (THIRUVALLUVAR UNIVERSITY) Kallakurichi has successfully completed his Project in the Field of CUSTOMER EXPECTATIONS From 02/03/2022 to 15/03/2022.

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Thanking You !

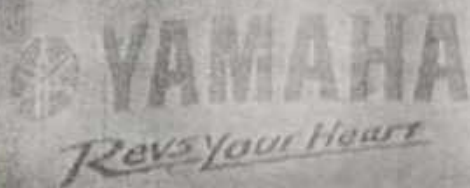
For Sri Karpagavinayaga Motors

SRI KARPAGAVINAYAGA MOTORS

A. S. S.

PARTNER





SRI KARPAGAVINAYAGA MOTORS

YAMAHA AUTHORIZED DEALER

#108, Dattamangalam Road

KALLAKURICHI-606202, Villupuram Dist.

Email: srikarpagavinayagamotors@gmail.com

Ph: 04151-220028, Mobile: 94421 00215

CERTIFICATE OF PROJECT

This is to certify that Mr. GOVINDARAJ N (III YEAR BBA) from Dr. R.K. Shanmugam College Of Arts & Science (THIRUVALLUVAR UNIVERSITY) Kallakurichi has successfully completed his Project in the Field of CUSTOMER EXPECTATIONS From 02/03/2022 to 15/03/2022.

During the period of his Project Work with us he had been exposed to different process was found Punctual, Hard working and Inquisitive.

We wish him every success in his life and career.

Thanking You !

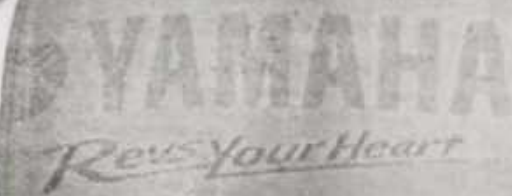
For Sri Karpagavinayaga Motors

MANAGING PARTNER

H. S.P.

MANAGING PARTNER





SRI KARPAGAVINAYAGA MOTOR
YAMAHA AUTHORISED DEALER
#108, Durugam
KALLAKURICHI-606202, Villupuram
sri.karpagavinayagamotor@gmail.com
Ph.04151-228866, Mobile: 7373 90

CERTIFICATE OF PROJECT

This is to certify that Mr. NAVEEN R (III YEAR BBA) from Dr.R.K.Shanmugam College Of Arts & Science (THIRUVALLUVAR UNIVERSITY) Kallakurichi has successfully completed his Project in the Field of CUSTOMER EXPECTATIONS From 02/03/2022 to 15/03/2022.

During the period of his Project Work with us he had been exposed to different process was found Punctual, Hard working and Inquisitive.

We wish him every success in his life and career.

Thanking You !

For Sri Karpagavinayaga Motors

SRI KARPAGAVINAYAGA MOTORS

H. S.

SALES PARTNER



**A STUDY ON CUSTOMER PERCEPTION IN BHARATI MOTORS
(MAHENDRA TRACTORS) AT KALLAKURICHI**

Project Report submitted to Thiruvalluvar University in partial fulfillment
of the requirements for the Degree of

BACHELOR OF BUSINESS ADMINISTRATION

Submitted by

G.ELAYANILA
(40319U08005)

S.ISHWARYA
(40319U08007)

K.MANIRATHNA
(40319U08010)

S.MATHISURYA
(40319U08012)

A.VIJAY
(40319U08028)

Under the supervision of

Mrs P.ANTONY AROCKIA JEBARANI, MBA., M.Phil.

Assistant Professor
Department of Business Administration



DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE

DEPARTMENT OF BUSINESS ADMINISTRATION

KALLAKURICHI-606213

THIRUVALLUVAR



UNIVERSITY

JUNE -2022

CERTIFICATE

This is to certify that the thesis entitled "A STUDY ON CUSTOMER PERCEPTION IN BHARATI MOTORS (MAHENDRA TRACTORS) AT KALLAKURICHI" is a record of work done for the degree of BACHELOR OF BUSINESS ADMINISTRATION at Thiruvalluvar University, under my guidance and that the dissertation has not previously formed the basis for the award of any degree, diploma, associateship, fellowship or other similar titles.

This thesis is an independent and original work of the candidate.

G. ELAYANILA	[40319U08005]
S. MATHISURYA	[40319U08012]
K. MANIRATHNA	[40319U08019]
S. SISHWARYA	[40319U08007]
A. VIJAY	[40319U08028]

Place: INDILE

Mrs. P. ANTONY ARCKIA JEBARANI, B.Sc., M.Phil.

Date: 10/6/2022

Research Guide

Dr. A. SANKARAN, M.B.A., M.Phil., M.A.
Assistant Professor & HOD
Department of Business Administration
Dr. R.K. Shanmugasri College of Arts & Science
Indile, Kallakurichi - 605213

INTERNAL EXAMINER

Dr. J. JAYARAJ
EXTERNAL EXAMINER
Assistant Professor & Ph.D. Advisor
Department of Business Administration
BWA Arts & Science College,
Kalliyanganam, Thiruvalluvar-754 304



Mahindra

BHARANI MOTORS

207/1, Gangan Road, KALLAKURICHI-626292
Ph: 04134-700756

DATE: 16-03-2022

CERTIFICATE

This is to certify that, Miss.ELAYANILA, G Final Year Bachelor of Business Administration (BBA) student of Dr.R.K.Shanmugam College of Arts and Science, Kallakurichi has successfully Completed his project on "CUSTOMER PERCEPTION"

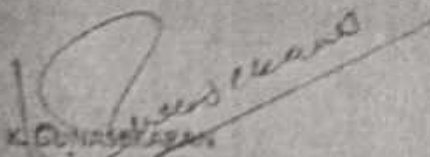
He has visited our company from 02-03-2022 to 15-03-2022.

During the training period, his initiative and behavior was found to be good.

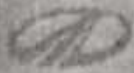
We wish him the best in all for his future endeavors and career.

For BHARANI MOTORS

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPMENTS


K. GUNASEKARAN
GENERAL MANAGER





Mahindra

BHARANI MOTORS

COMMERCIAL OFFICE

208/1, Old - Bangalore - KALLAKURICHI - 605002

Ph: 91151-20492

DATE: 16-03-2022

CERTIFICATE

This is to certify that, Miss, ISHWARYA, 5 final Year Bachelor of Business Administration (BBA), student of Dr.R.K.Shanmugam College of Arts and Science, Kallakurichi has successfully Completed his project on "CUSTOMER PERCEPTION".

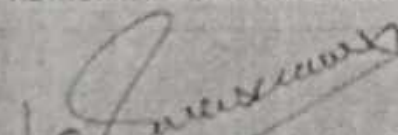
He has visited our company from 02-03-2022 to 15-03-2022.

During the training period, his initiative and behavior was found to be good.

We wish him the best in all for his future endeavors and career.

For BHARANI MOTORS

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS


K. GOVINDARAJAN

GENERAL MANAGER



0574 33ARIB921180127 / C.T. 207515 / DL 28 (2021)

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS



BHARANI MOTORS

GOPESAN AVENUE
2387, GURUGRAM ROAD, KALLAKURICHI, 605122
Ph: 044 91 250258

DATE: 16-03-2022

CERTIFICATE

This is to certify that, Miss.MANIRATHNA, K Final Year Bachelor of Business Administration (BBA) student of Dr.R.K.Shanmugam College of Arts and Science, Kallakurichi has successfully Completed his project on " CUSTOMER PERCEPTION"

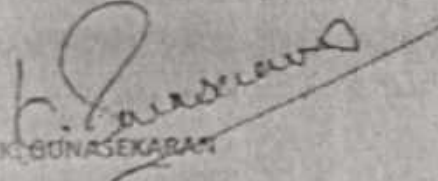
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We wish him the best in all for his future endeavors and career.

For BHARANI MOTORS

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS


K. GUNASEKARAN
GENERAL MANAGER





BHARANI MOTORS

CHITRAKAVUNDUR
232/1 Durugam Road KALLAKURICHI - 606202
Ph: 04151-290258

DATE: 16-03-2022

CERTIFICATE

This is to certify that, Mr.MATHISURYA, 5 Final Year Bachelor of Business Administration (BBA) student of Dr.R.K.Shanmugam College of Arts and Science, Kallakurichi has successfully Completed his project on " CUSTOMER PERCEPTION"

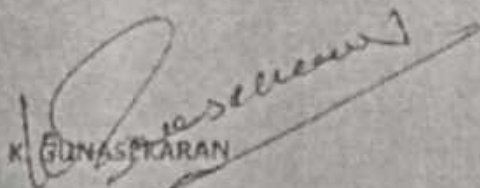
He has visited our company from 02-03-2022 to 15-03-2022.

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We wish him the best in all for his future endeavors and career.

For BHARANI MOTORS

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS


K. GUNASEKARAN
GENERAL MANAGER





BHARANI MOTORS

2087, Chengam Road, KALLAKURICHI, TAMIL NADU
PIN: 615127

DATE: 16-03-2022

CERTIFICATE

This is to certify that, Mr. VIJAY, A Final Year Bachelor of Business Administration (BBA) student of Dr. R. K. Shanmugam College of Arts and Science, Kallakurichi has successfully Completed his project on "CUSTOMER PERCEPTION".

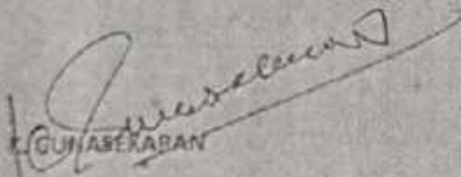
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For BHARANI MOTORS

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS


GUNASEKARAN
GENERAL MANAGER



GSTIN: 33AAIEB2316C1Z7 / CST: 397616 / Dt. 28-01-07

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS

**A STUDY ON CUSTOMER SATISFACTION IN DEEN HONDA
MOTORS AT THIYAGADURUGAM**

Project Report submitted to Thiruvalluvar University in partial fulfillment of the
requirements for the Degree of

BACHELOR OF BUSINESS ADMINISTRATION

Submitted by

MOHAMMED HALITH.H
(40319U08014)

SHAHUL HAMEED.S
(40319U08026)

MANO GOUTHAMJ
(40319U08011)

MAHENDIRAN.S
(40319U08009)

KARTHICK.R
(40319U08008)

Under the supervision of

Mrs.S.CHITRA DEVI, MBA., MPhil.

Assistant Professor

Department of Business Administration



DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE

DEPARTMENT OF BUSINESS ADMINISTRATION

KALLAKURICHI- 606213



THIRUVALLUVAR

UNIVERSITY

2022

CERTIFICATE

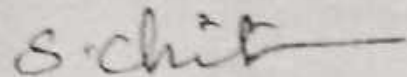
This is to certify that the thesis entitled "A STUDY ON CUSTOMER SATISFACTION IN DEEN HONDA MOTORS AT THIYAGADURUGAM, is a record of work done for the degree of bachelor of Business Administration at Thiruvalluvar University, under my guidance and that the dissertation has not previously formed the basis for the award of any degree, diploma, associate ship, fellowship or other similar titles.

This thesis is an independent and original work of the candidate.

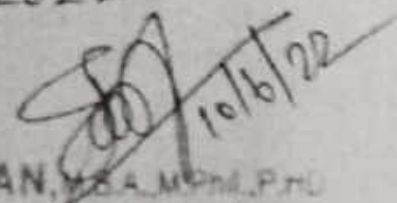
MAHENDIRAN.S	[40319U08009]
MANO GOUTHAM.J	[40319U08011]
MOHAMMED HALITH.H	[40319U08014]
SHAHUL HAMEED.S	[40319U08026]
KARTHICK.R	[40319U08008]

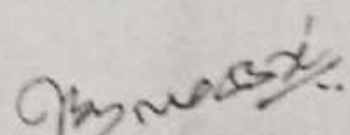
Place: INDILI

Date: 10.6.2022


S. CHITRA DEVI

Research Guide


DR. A. SANKARAN, M.B.A., M.Phil., Ph.D.
Assistant Professor & head
Department of Business Administration
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EXTERNAL EXAMINAR
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Kolliyangunam, Tiruvivanam-604 304.



CERTIFICATE

TO WHOM SO EVER IT MAY CONCERN

This is to certify that Mr. MOHAMMED HALITH.H final year Bachelor of business administration (BBA) student of Dr.R.k.Shanmugam college of Arts and Science, Kallakurichi has successfully completed his project on "CUSTOMER SATISFACTION".

He has visited our company from 02-03-2022 to 15-03-2022.

During the training period, his gestures, initiative and behaviour was found to be good.

We wish him the best in all for his future endeavors and career.

Thanking you.

Regards,

for DEEN MOTORS

[Signature]
PROPRIETOR

Mohammed Ameer A



DEEN MOTORS

243 Salem Main Road, Karimsha Thakka,
(NEAR PETROL BUNK)

Prithivimangalam, Thiyagadurgam.

PH: 04151-233555, 9740275728

email: deenmotors.honda@gmail.com



CERTIFICATE

TO WHOM SO EVER IT MAY CONCERN

This is to certify that Mr. SHAHUL HAMEED.S final year Bachelor of business administration (BBA) student of Dr.R.k Shanmugam college of Arts and Science, Kallakurichi has successfully completed his project on "CUSTOMER SATISFACTION".

He has visited our company from 02-03-2022 to 15-03-2022.

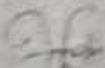
During the training period, his gestures, initiative and behaviour was found to be good.

We wish him the best in all for his future endeavors and career.

Thanking you.

Regards,

for DEEN MOTORS


PROPRIETOR

Mr. Mohammed Appu A



DEEN MOTORS

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This is to certify that Mr. MANO GOWTHAM.J final year Bachelor of business administration (BBA) student of Dr.R.k.Shanmugam college of Arts and Science, Kailakurichi has successfully completed his project on "CUSTOMER SATISFACTION".

He has visited our company from 02-03-2022 to 15-03-2022.

During the training period, his gestures, initiative and behaviour was found to be good.

We wish him the best in all for his future endeavors and career

Thanking you.

Regards,

For DEEN MOTORS


PROPRIETOR

muhammad Aftab A



DEEN MOTORS

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This is to certify that Mr. MAHENDIRAN.S final year Bachelor of business administration (BBA) student of Dr.R.k.Shanmugam college of Arts and Science, Kallakunchi has successfully completed his project on "CUSTOMER SATISFACTION".

He has visited our company from 02-03-2022 to 15-03-2022.

During the training period, his gestures, initiative and behaviour was found to be good.

We wish him the best in all for his future endeavors and career.

Thanking you.

Regards,

for DEEN MOTORS

Appa A
PROPRIETOR

Appa A



DEEN MOTORS

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(NEAR PETROL BUNK)

Prithivimangalam, Thiyagadurgam.

PH: 04151-233555, 9790275728



CERTIFICATE

TO WHOM SO EVER IT MAY CONCERN

This is to certify that Mr.KARTHICK.R final year Bachelor of business administration (BBA) student of Dr.P.k.Shanmugam college of Arts and Science, Kallakurichi has successfully completed his project on "CUSTOMER SATISFACTION".

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During the training period, his gestures, initiative and behaviour was found to be good.

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Thanking you.

Regards,



For DEEN MOTORS

[Signature]
PROPRIETOR

Not correct Appos-A

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Prithivimangalam, Thiyagadurgam.

PH: 04151-235553, 470275725

email: deenmotors.honda@gmail.com

**A STUDY ON EMPLOYEE JOB SATISFACTION
KALLAKURICHI – II CO-OPREATIVE SUGAR MILLS LTD,
AT KACHIRAYAPALAYAM, KALLAKURICHI (DT.)**

*Project Report submitted to Thiruvalluvar University in partial fulfillment
of the requirements for the Degree of*

BACHELOR OF BUSINESS ADMINISTRATION

Submitted by

**PRAKASH.M
(40319U08018)**

**PRAKASH.N
(40319U08019)**

**VINOTHINI.K
(40319U08029)**

**PRAKASH.R
(40319U08020)**

**RAGHUVASAGAN.N
(40319U08021)**

Under the supervision of

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CERTIFICATE

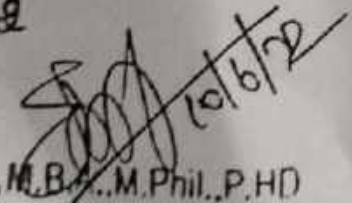
This is to certify that the thesis entitled "A Study on Employee Job Satisfaction Kallakurichi-II Co-operative Sugar Mills Ltd. at Kachirayalam Kallakurichi (Dt.), is a record of work done for the degree of Bachelor of Business Administration at Thiruvalluvar University, Under my guidance and that the dissertation has not previously formed the basis for the award of any Degree, Diploma, Associate ship, Fellowship or other similar Titles.

This thesis is an independent and original work of the candidate.

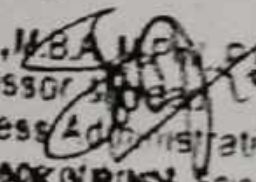
PRAKASH.M	[40319U08018]
PRAKASH.N	[40319U08019]
PRAKASH.R	[40319U08020]
RAGHUVASAGAN.N	[40319U08021]
VINOTHINK	[40319U08029]

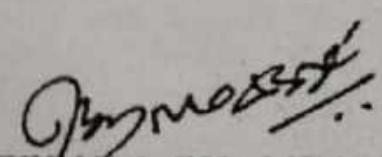
Place: INDILI

Date: 10/6/2022


DR. A. SANKARAN, M.B.A., M.Phil., P.H.D.
Assistant Professor & Head
Department of Business Administration
R.K. Shanmugam College of Arts & Science
Indili, Kallakurichi - 606213

INTERNAL EXAMINAR


DR. A. SANKARAN, M.B.A., M.Phil., P.H.D.
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33AARAK0510322
CHENAI021101
R. Code: 29472

கள்ளக்குறிச்சி-2 ஸ்டி. (பிப்) சர்க்கரை ஆலை ஸ்த. 21.03.22
சர்க்கரைமலம் - 606 203 சிதம்பரம் மாவட்டம் - தமிழ்நாடு

Kallakurichi-II Co-operative Sugar Mills Ltd. (5-1)
Kachirayapalayam - 606 203 * Chitampalem Taluk * Kallakurichi District

Thiru.P.M.Murugesan., M.Sc., B.Ed., RDCM,
Joint Registrar/Managing Director.

R.c.No.6790/2000/A1

Date: 21.03.2022

CERTIFICATE

This is to certify that **Selvan. M.Prakash.,** III-year BBA Students of Dr.R.K.Shanmugam College of Arts & Science, Induli has successfully completed the Project work in Kallakurichi-II Co-op./Sugar Mills Ltd., Kachirayapalayam in fulfillment of his BBA course.

The Project work has been carried out under the Supervision & assistance of our mills Officers from 01.03.2022 to 15.03.2022 during this period the performance of the student was good.

for Kallakurichi-II Co-op. Sugar Mills Ltd.,
Sd./ P.M. Murugesan
Managing Director

(Handwritten Signature)
21/3/22

for MANAGING DIRECTOR

(Handwritten initials)
21/3

Place: Kachirayapalayam

Date: 21.03.2022

சர்க்கரை ஆலை சர்க்கரை ஆலை ஸ்த. 21.03.22
சர்க்கரைமலம் - 606 203 சிதம்பரம் மாவட்டம் - தமிழ்நாடு

P. M. Murugesan, M.Sc., B.Ed., RDCH,
Registrar/Managing Director.

26/00/2000/A1

Date: 21.03.2022

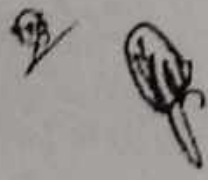
CERTIFICATE

It is to certify that **Selvan, H.Prakash**, III-year BBA, Students
Chinnasalem College of Arts & Science, Indilli has successfully completed the
work in Kallakurichi-II Co-op. Sugar Mills Ltd., Kachurayapalayam as part
of his BBA course.

The Project work has been carried out under the Supervision and guidance of
the officers from 01.03.2022 to 15.03.2022 during this period the
performance of the student was good.

for Kallakurichi-II Co-op. Sugar Mills Ltd.
Sd./-P.M.Murugesan
Managing Director

P. M. Murugesan
for MANAGING DIRECTOR



Kachurayapalayam
21.03.2022



GST No. 37AAKAP1857D0001
PAN No. CHEK2011A
Plant Code: 29402

கள்ளக்குறிச்சி - கைட்டுறவு சர்க்கரை ஆலை
கச்சிராயப்பாளையம் - 606 207 - சின்னசேலம் வட்டம் கள்ளக்குறிச்சி

Kallakurichi-II Co-operative Sugar Mills Ltd.
Kachirayapalayam - 606 207 - Chinnasalem Taluk - Kallakurichi

ISO 9001:2015
Certified Company

Thiru.P.M.Murugesan., M.Sc., B.Ed., HDCM,
Joint Registrar/Managing Director.

R.c.No.6790/2000/A1

Date: 21.03.2022

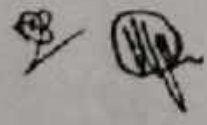
CERTIFICATE

This is to certify that **Selvan. N.Raghuvasagan.,** III-year BBA student of Dr. R.K.Shanmugam College of Arts & Science, Indiraj Nagar, Chennai has successfully completed his project work in Kallakurichi-II Co-op. Sugar Mills Ltd., Kachirayapalayam in fulfillment of his BBA course.

The Project work has been carried out under the Supervision and guidance of our mills Officers from 01.03.2022 to 15.03.2022 during this period the performance of the student was good.

for Kallakurichi-II Co-op. Sugar Mills Ltd.
Sd./- P.M.Murugesan
Managing Director

(Handwritten Signature)
21/3/22
for MANAGING DIRECTOR



Kachirayapalayam
21.03.2022



கள்ளக்குறிச்சி-2 இல் கி.சி.பி.சி. சர்க்கரை ஆலை நிறுவனம்
கச்சிராயபாளையம் - 606 207 - சிம்மாசலேறு தாலுகா - கள்ளக்குறிச்சி மாவட்டம்

Kallakurichi-II Co-operative Sugar Mills Ltd.
Kachirayapalayam - 606 207 * Chinnasalemu Taluk * Kallakurichi-II Dist

**Thiru.P.M.Murugesan., M.Sc., B.Ed., HDCM,
Joint Registrar/Managing Director.**

R.c.No.6790/2000/A1

Date: 21.03.2022

CERTIFICATE

This is to certify that **Selvan. R.Prakash.,** III-year BBA., Students of Dr. R.K.Shanmugam College of Arts & Science, Indilli has successfully completed Project work in Kallakurichi-II Co-op. Sugar Mills Ltd., Kachirayapalayam as fulfillment of his BBA course.

The Project work has been carried out under the Supervision and guidance of our mills Officers from 01.03.2022 to 15.03.2022 during this period performance of the student was good.

for Kallakurichi-II Co-op. Sugar Mills Ltd.
Sd./-P.M.Murugesan,
Managing Director

P.M. Murugesan 24/3/22
for MANAGING DIRECTOR

SP *MR*

Place: Kachirayapalayam

Date: 21.03.2022



கல்லைகுறிச்சி-2 சர்க்கரை ஆலை நடுவண் கூட்டுறவு நிறுவனம்
 கச்சிரவாபாளையம் 606 207 - சிங்களூர் மாவட்டம், தமிழ்நாடு

Kallakurichi-II Co-operative Sugar Mills Ltd.
 Kachiravapalayam - 606 207 - Chinnai, Tamil Nadu

Sd./ P.M. Murugesan., M.Sc., B.Ed., HDCM,
 Joint Registrar/Managing Director.

C.No.6796/2000/A1

Date: 21.03.2022

CERTIFICATE

This is to certify that **Selvi. R.Vinothini.**, III year BBA Students of R.K.Shanmugam College of Arts & Science, Indir has successfully completed the project work in Kallakurichi-II Co-op. Sugar Mills Ltd., Kachiravapalayam as part of fulfillment of her BBA course.

The Project work has been carried out under the Supervision and guidance of Mills Officers from 01.03.2022 to 15.03.2022 during this period the performance of the student was good.

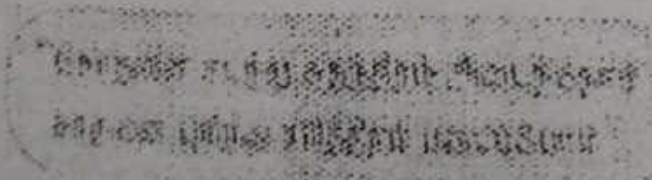
for Kallakurichi-II Co-op. Sugar Mills Ltd
 Sd./ P.M. Murugesan,
 Managing Director

Handwritten signature
 21/3/22
 for MANAGING DIRECTOR



Address: Kachiravapalayam

Date: 21.03.2022



**A STUDY ON CUSTOMER SATISFACTION IN BIHARANI MOTORS
(MAHINDRA TRACTORS) AT KALLAKURICHI.**

Project Report submitted to Thiruvalluvar University in partial fulfillment of the
requirements for the Degree of

BACHELOR OF BUSINESS ADMINISTRATION

Submitted by

**R.OVIYA
(40319U08016)**

**S.SELVASUPRIYA
(40319U08025)**

**G.RANJITHKUMAR
(40319U08022)**

**C.SATHISHKUMAR
(40319U08024)**

**M.VIGNESH
(40319U08027)**

Under the supervision of

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Assistant Professor and Head

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DR.R.K.SHANMUGAM COLLEGE OF ARTS AND SCIENCE

DEPARTMENT OF BUSINESS ADMINISTRATION

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THIRUVALLUVAR UNIVERSITY

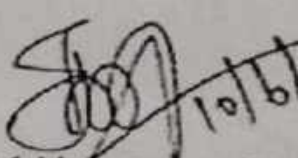


CERTIFICATE

This is to certify that the thesis entitled "A STUDY ON CUSTOMER SATISFACTION IN BHARANI MOTORS (MAHINDRA TRACTORS) AT KALLAKURICHI. is a record of work done for the degree of bachelor of Business Administration at Thiruvalluvar University, under my guidance and that the dissertation has not previously formed the basis for the award of any degree, diploma, associate ship, fellowship or other similar titles.

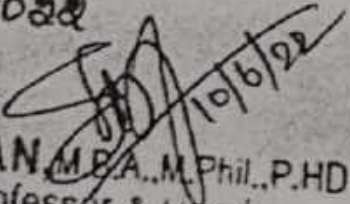
This thesis is an independent and original work of the candidate.

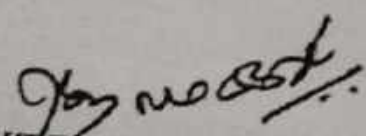
Mr. G.RANJITHKUMAR	[40319U08022]
Mr. C.SATHISHKUMAR	[40319U08024]
Mr. M.VIGNESH	[40319U08027]
Miss. R.OVIYA	[40319U08016]
Miss. S.SELVASUPRIYA	[40319U08025]


DR. A. SANKARAN, M.B.A., M.Phil., Ph.D.
Assistant Professor & Head
Department of Business Administration
Shanmugam College of Arts & Science
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Research Guide

cc: INDILI

cc: 10/6/2022


SANKARAN, M.B.A., M.Phil., P.H.D.
Assistant Professor & Head
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EXTERNAL EXAMINAR
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Ph 04151-290258

hindra

DATE: 16-03-2022

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This is to certify that, Mr.RANJITHKUMAR. G Final Year Bachelor of Business Administration (BBA) student of Dr.R.K.Shanmugam College of Arts and Science, Kallakurichi has successfully Completed his project on " CUSTOMER SATISFACTION" .

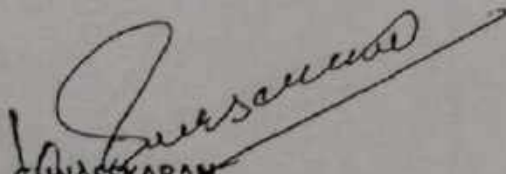
He has visited our company from 02-03-2022 to 15-03-2022.

During the training period, his initiative and behavior was found to be good.

We wish him the best in all for his future endeavors and career.

For BHARANI MOTORS

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS


K. GUNASEKARAN

GENERAL MANAGER





BHARANI MOTORS

GOPURAM AVENUE
208/1, Durugam Road, KALLAKURICHI 606202
Ph 04151-290258

DATE: 16-03-2022

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This is to certify that, Mr: SATHISHKUMAR. C Final Year Bachelor of Business Administration (BBA) student of Dr.R.K.Shanmugam College of Arts and Science, Kallakurichi has successfully Completed his project on " CUSTOMER SATISFACTION" .

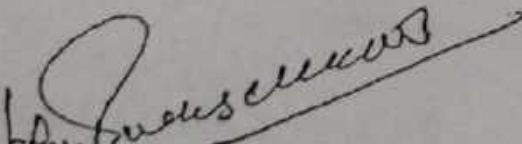
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For BHARANI MOTORS

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS


K. GUNASEKARAN

GENERAL MANAGER



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DATE: 16-03-2022

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This is to certify that, Mr.VIGNESH. M Final Year Bachelor of Business Administration (BBA) student of Dr.K.K.Shanmugam College of Arts and Science, Kallakurichi has successfully Completed his project on " CUSTOMER SATISFACTION".

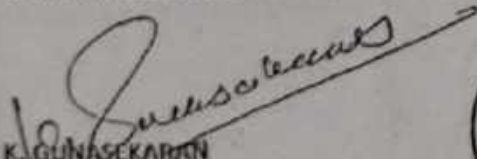
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For BHARANI MOTORS

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS


K. GUNASEKARAN

GENERAL MANAGER



GSTIN: 33AAIFB2316C1Z7 / CST:397616 / DL. 28-08-07

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS



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DATE: 16-03-2022

CERTIFICATE

This is to certify that, Miss.OVIYA. R Final Year Bachelor of Business Administration (BBA) student of Dr.R.K.Shanmugam College of Arts and Science, Kallakurkhi has successfully Completed his project on " CUSTOMER SATISFACTION"

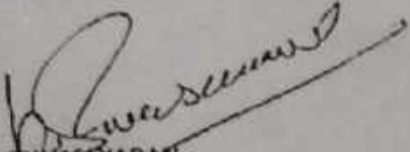
He has visited our company from 07-03-2022 to 15-03-2022

During the training period, his Initiative and behavior was found to be good.

We wish him the best in all for his future endeavors and career.

For BHARANI MOTORS

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS


X. GUNASEKARAN

GENERAL MANAGER



GSTIN: 33AAIFB2316C1Z7 / CST:397616 / DL. 28-08-07

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS

O. New No.4, Old No. 25, Sriram Nikethan - 1st Floor, Ramanathan Street, Mahalingapuram, Chennai - 6

BHARANI MOTORS

GOPURAM AVENUE
208/1 Durugam Road, KALLAKURICHI - 606207
Ph: 04151-290258

DATE: 16-03-2022

CERTIFICATE

This is to certify that, Miss SELVASUPRIYA, 5 Final Year Bachelor of Business Administration (BBA) student of Dr.R.K.Shanmugam College of Arts and Science, Kallakurichi has successfully Completed this project on "CUSTOMER SATISFACTION".

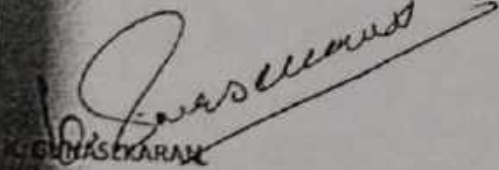
She has visited our company from 02-03-2022 to 15-03-2022.

During the training period, her initiative and behavior was found to be good.

We wish her the best in all for her future endeavors and career.

For BHARANI MOTORS

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS



K. GUNASEKARAN
GENERAL MANAGER



GSTIN: 33AAIFB2316C1Z7 / CST:397616 / Dt. 28-08-07

AUTHORISED DEALER FOR MAHINDRA TRACTORS AND FARM EQUIPEMENTS