

DR.R.K.SHANMUGAM

COLLEGE OF ARTS AND SCIENCE

Indili, Kallakurichi – 606 213.



FEEDBACK REPORT 2021-2022 (ODD SEMESTER)

1.4.1 Institution obtains feedback on the syllabus and its transaction at the institution from the following stakeholders: 1) Students 2) Teachers 3) Employers 4) Alumni

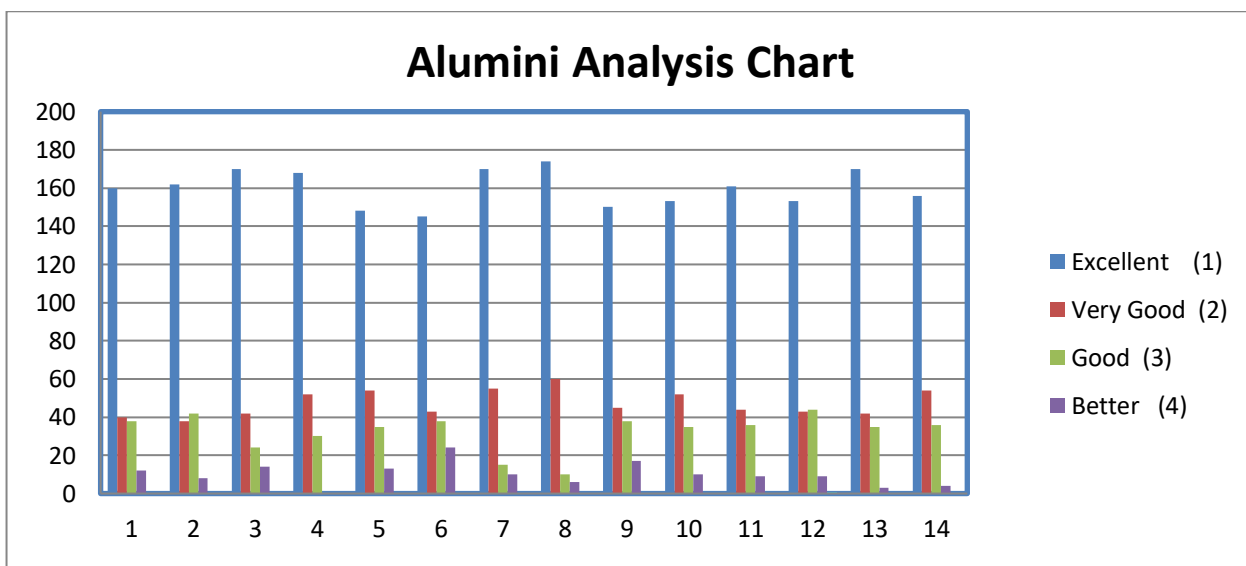
1.4.2 Feedback process of the Institution may be classified as follows

- A. Feedback collected, analyzed and action taken and feedback available on website
- B. Feedback collected, analyzed and action has been taken
- C. Feedback collected and analyzed
- D. Feedback collected
- E. Feedback not collected

Alumini Feedback Analysis Report

Students Participation-270

S.No	Rate the following Question as instructed on the right side columns	Excellent (1)	Very Good (2)	Good (3)	Better (4)	Not So Bad (5)
1	Syllabus Completion	155	55	45	15	0
2	Teacher Attitude/Performance	182	35	47	6	0
3	Study Material	180	50	13	27	0
4	Evaluation Process	190	47	33	0	0
5	Extension Activities	170	54	35	11	0
6	Lab Facility	160	60	40	10	0
7	The Cleanliness in Campus	175	60	20	15	0
8	Security Arrangements	190	50	20	10	0
9	Library & Internet Facility	167	47	39	17	0
10	Transport Facility	140	60	40	30	0
11	Sports Facility	163	46	45	16	0
12	First Aid	170	43	49	8	0
13	Water Facility	175	47	40	8	0
14	Toilet/Rest Room Facility	167	55	42	6	0

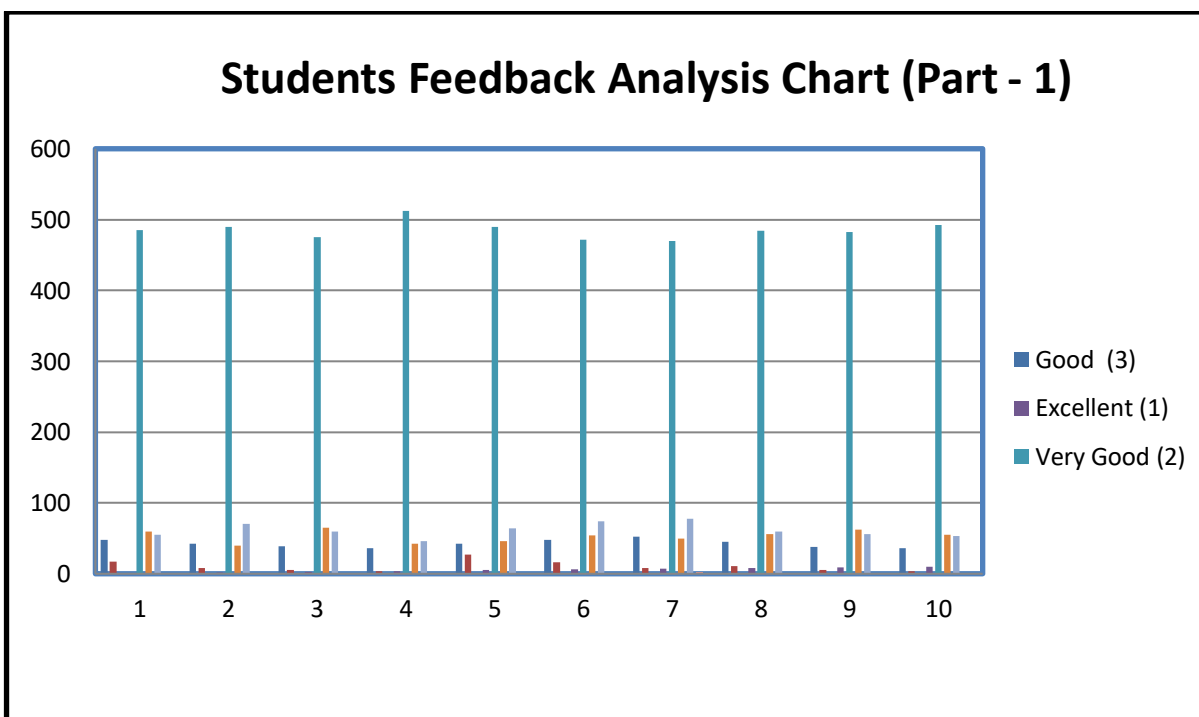


SUGGESTIONS & ACTION TAKEN: More than 10% (in Average) of the Alumni feel better about the Transport Facility during their study period and suggested to offer transport facility in new routes. This suggestion was considered and recommended to the management to improve the Transport Facility. Accordingly, 3 new buses were purchased and brought to the functioning.

Students Feedback Analysis Report(Part 1)

Students Participation-600

S.No	Rate the following Question as instructed on the right side columns	Excellent (1)	Very Good (2)	Good (3)	Better (4)	Not So Bad (5)
1	Extension Activities	485	60	55	0	0
2	Canteen Facility	470	40	90	0	0
3	The Cleanliness in Campus	475	65	60	0	0
4	Security Arrangements	512	42	46	0	0
5	Lab, Library & Internet Facility	490	46	64	0	0
6	Transport Facility	472	74	54	0	0
7	Sports Facility	470	50	80	0	0
8	First Aid	484	56	60	0	0
9	Water Facility	482	62	56	0	0
10	Toilet/Rest Room Facility	492	55	53	0	0

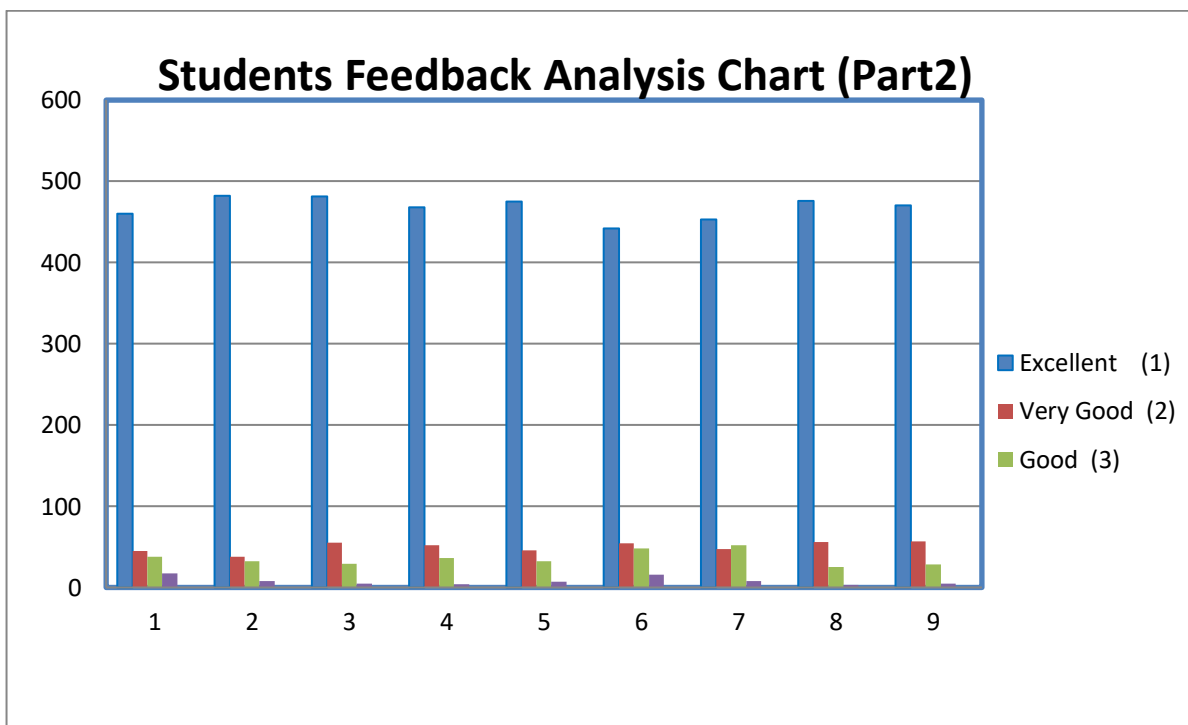


SUGGESTIONS & ACTION TAKEN: 15 % (in Average) of the students feel good about the Canteen Facility but suggested to extend the space for the girls students. This suggestion was considered and recommended to the Management to increase the Canteen space for girls. Accordingly, the Management newly extended the canteen space for the Girls students

Students Feedback Analysis Report(Part 2)

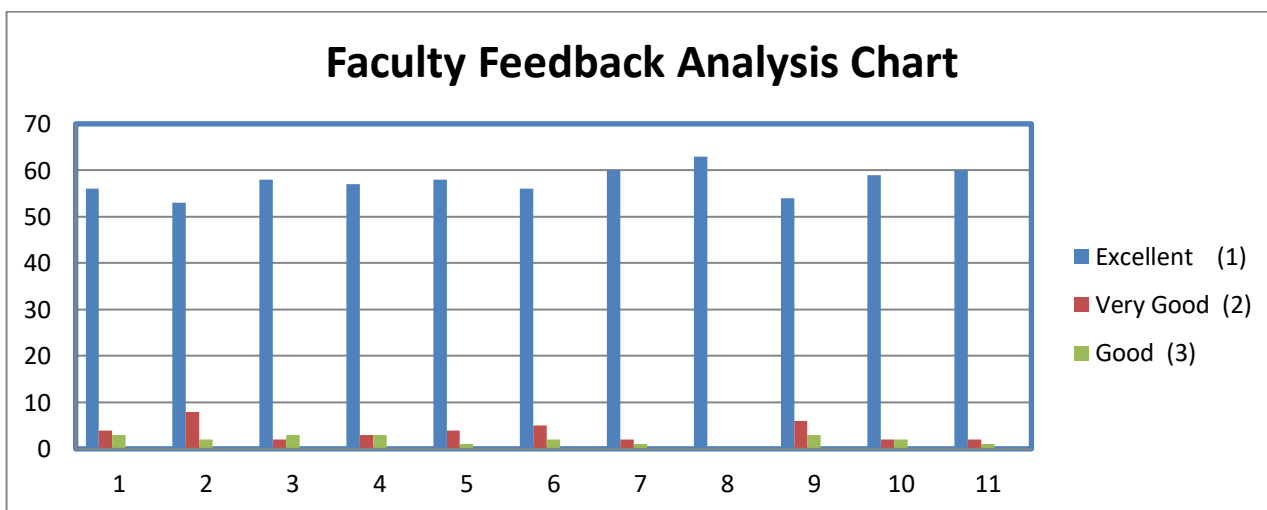
Students Participation-576

S.No	Rate the following Question as instructed on the right side columns	Excellent (1)	Very Good (2)	Good (3)	Better (4)	Not So Bad (5)
1	Teaching Method	471	45	60	0	0
2	Voice Modulation	493	39	44	0	0
3	Syllabus Completion	492	49	35	0	0
4	Innovative Teaching	463	58	55	0	0
5	Clearing Doubts	476	55	45	0	0
6	Study Material	453	56	67	0	0
7	Revision to Subjects	480	37	59	0	0
8	Friendly & Helpful	480	59	37	0	0
9	Assignment, Test & Seminar Evaluation	472	62	42	0	0



SUGGESTIONS & ACTION TAKEN: Nearly 15% (in Average) of the Students feel good about the study materials provided by the staff members during their study period but suggested to provide the same as soft copy. This suggestion was considered and recommended to the HODs and Faculty Members. Accordingly, the study materials were prepared and sent to the current students through Email and Whats APP.

Faculty Feedback Analysis Report		Faculty Participation-79				
S.No	Particulars	Excellent (1)	Very Good (2)	Good (3)	Better (4)	Not So Bad (5)
1	Employability is given weightage in Curriculum design and development	67	6	6	0	0
2	Course Content is Followed by the corresponding reference material	69	8	2	0	0
3	Co-operation and Helping among the Staff Members	72	3	4	0	0
4	The Execution of class work is taking place as per schedule	71	5	3	0	0
5	Optimal Utilization of library resources is attainable	74	4	1	0	0
6	Faculty room, class rooms, reading room, library and toilet are available	71	7	1	0	0
7	The Faculty are encouraged to carry out research activities	61	6	12	0	0
8	The faculty members are recognized	74	3	2	0	0
9	The IQAC function regularly to promote the quality of the Institution	72	4	3	0	0
10	The Administration is teacher friendly	76	3	0	0	0
11	Freedom to adopt new technique/ teaching/Seminar presentation	78	1	0	0	0

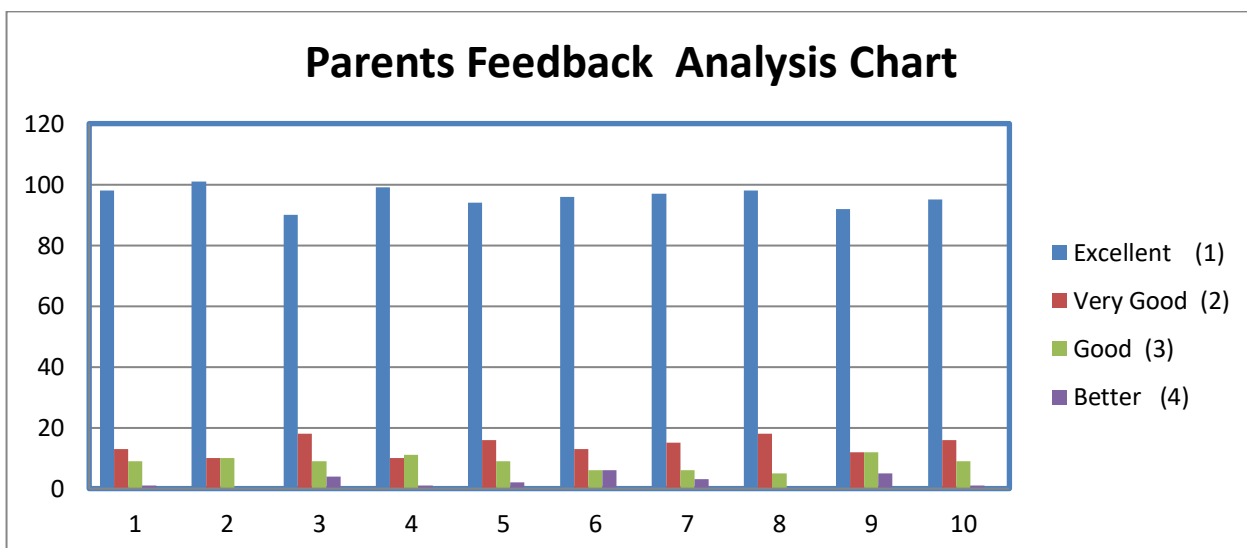


SUGGESTIONS & ACTION TAKEN: 15% (in Average) of the Faculty Members feel good about the encouragement to carry out the research work but suggested to conducted research based faculty development programme once in every semester. This suggestion was considered and recommended to the Management to conduct the Faculty Development programme to prepare research writing. Accordingly, the Faculty Development Programmes are conducted.

Parents Feedback Analysis Report

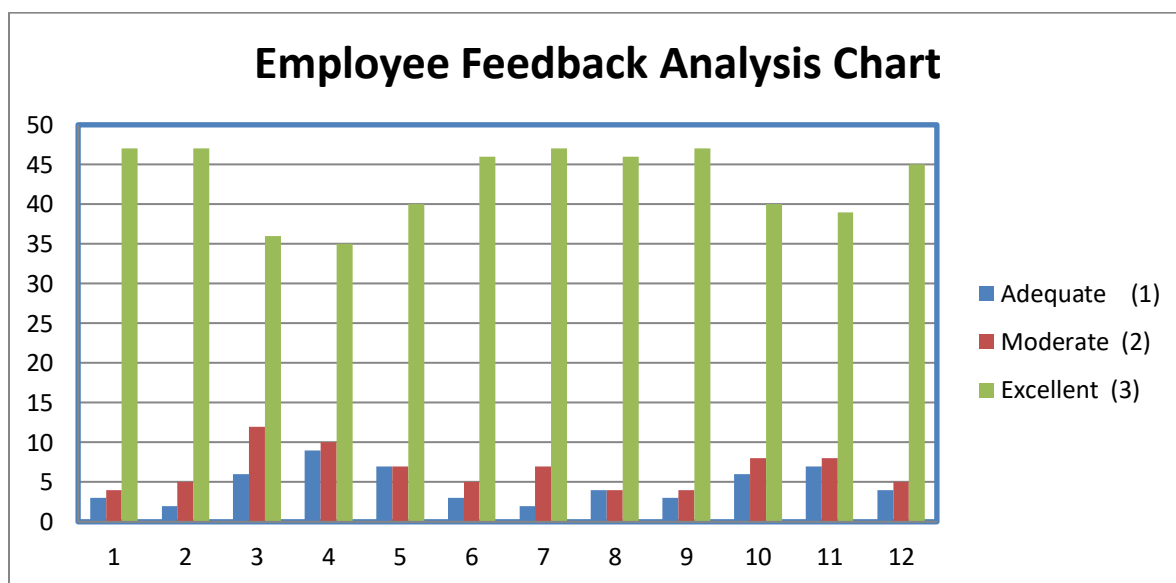
Parents Participation:157

S.No	Rate the following Question as instructed on the right side columns	Excellent (1)	Very Good (2)	Good (3)	Better (4)	Not So Bad (5)
1	Getting admission in this institution for my ward is a matter of pride for me	135	12	10	0	0
2	The atmosphere in the institution is conducive for learning	138	10	9	0	0
3	Campus Interview / Job Fair	92	41	24	0	0
4	Extra special courses offered for advanced learners	130	15	12	0	0
5	Effort taken for slow learner are good	103	32	22	0	0
6	Additional Skills are imparted through value added courses	125	17	15	0	0
7	Personal Counseling through centre of mind is effective	145	5	7	0	0
8	Website is very information and regularly updated	135	17	5	0	0
9	Facilities available in the hostel and transport are good	132	8	9	5	0
10	The Canteen facility is adequate	125	12	11	9	0



Suggestions & Action Taken: Nearly 17% (in Average) of the parents feel good about organizing the campus interview / job fair but suggested to organize the same every year. This suggestion was considered and recommended to the Management to conduct the campus interview periodically. Accordingly, the campus interview has been arranged periodically.

Employer Feedback Analysis Report		Employer Participation:60				
S.No	Particulars	Adequate (1)	Moderate (2)	Excellent (3)	Better (4)	Not So Bad (5)
1	Communication Skills	4	7	49	0	0
2	Honesty	3	5	52	0	0
3	Technical Competency	7	14	39	0	0
4	Leadership/Management Skills	9	10	41	0	0
5	Work Ethic	7	8	45	0	0
6	Flexibility	3	8	49	0	0
7	Determination and Persistence	5	7	48	0	0
8	Ability to Work in harmony with Co-Workers	6	5	49	0	0
9	Eager and Willing to add their Knowledge base and Skills	7	7	46	0	0
10	Analytical and Problem solving skills	1	2	57	0	0
11	Loyalty	7	5	48	0	0
12	Think Independently	6	9	45	0	0



SUGGESTIONS & ACTION TAKEN: 25% of the feedback from the Employers insists moderate about the Technical Competency of the graduates and so they suggested to give more tasks on improving the technical competency. This suggestion was considered and recommended to the HODs and Faculty Members to teach the syllabus with the help of ICT. Accordingly, the faculty members continuously teach the students with ICT apart from the regular mode of teaching.

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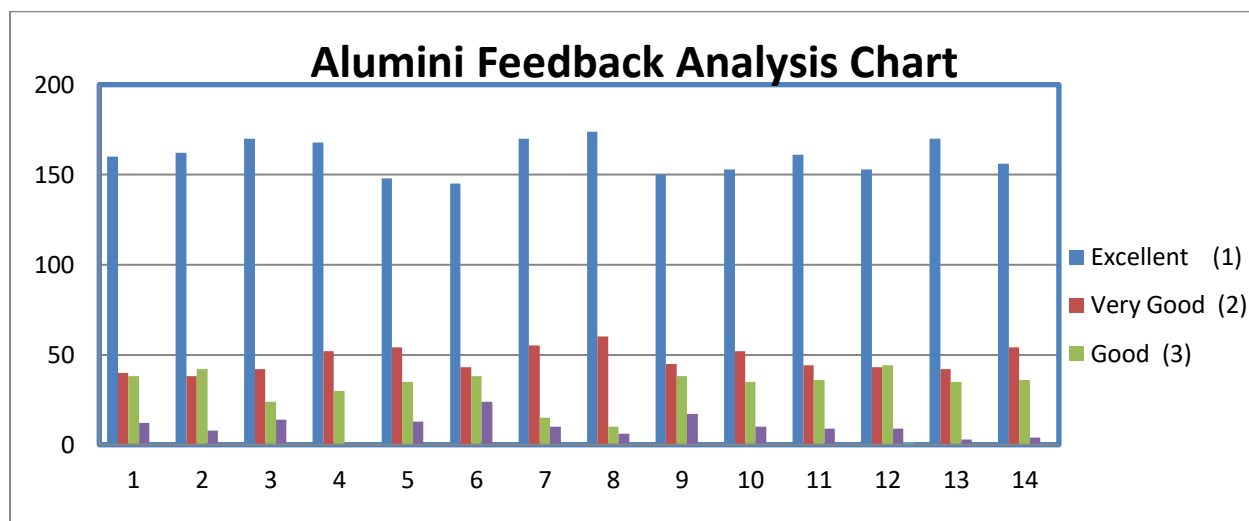
FEEDBACK REPORT 2021-2022 (EVEN SEMESTER)

1.4.1 Institution obtains feedback on the syllabus and its transaction at the institution from the following stakeholders: 1) Students 2) Teachers 3) Employers 4) Alumni

1.4.2 Feedback process of the Institution may be classified as follows

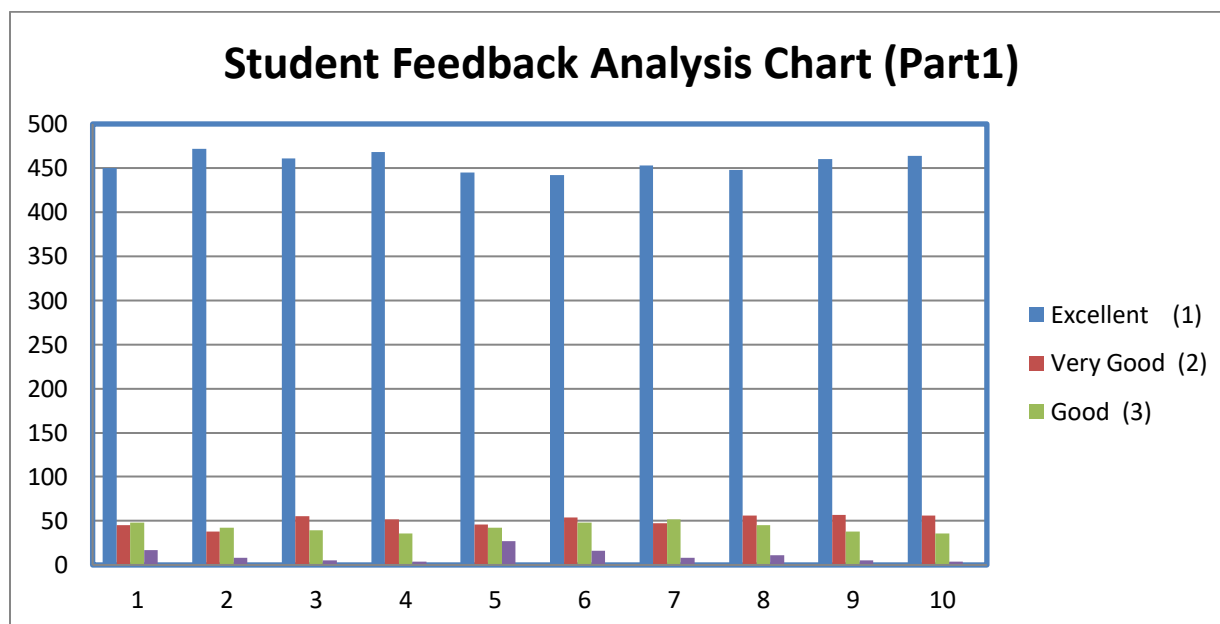
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- D. Feedback collected
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Alumini Feedback Analysis Report		Alumini Participation-250				
S.No	Particulars	Excellent (1)	Very Good (2)	Good (3)	Better (4)	Not So Bad (5)
1	Syllabus Completion	155	42	39	14	0
2	Teacher Attitude/Performance	167	30	45	10	0
3	Study Material	170	42	24	14	0
4	Evaluation Process	168	42	40	0	0
5	Extension Activities	142	60	35	13	0
6	Lab Facility	150	38	38	24	0
7	Cleanliness in Campus	165	60	15	10	0
8	Security Arrangements	184	50	10	6	0
9	Library & Internet Facility	150	45	38	17	0
10	Transport Facility	153	52	35	10	0
11	Sports Facility	161	44	36	9	0
12	First Aid	163	33	44	10	0
13	Water Facility	180	32	35	3	0
14	Toilet/Rest Room Facility	150	60	36	4	0



Suggestions & Action Taken: 10% (in Average) of the Alumni feel better about the Laboratory and Internet Facility, during their study period but they suggested to improve still. This suggestion was considered and recommended to the management to improve the Laboratory facility and Internet Facility. Accordingly, 40 numbers of old computer systems were replaced with the new system and the internet speed was also increased up to 400 MBPS.

Students Feedback Analysis Report (Part 1)			Students Participation-560			
S.No	Particulars	Excellent (1)	Very Good (2)	Good (3)	Better (4)	Not So Bad (5)
1	Extension Activities	445	50	65	0	0
2	Lab Facility	477	33	50	0	0
3	The Cleanliness in Campus	461	55	44	0	0
4	Security Arrangements	468	42	50	0	0
5	Library & Internet Facility	445	46	69	0	0
6	Transport Facility	442	54	64	0	0
7	Sports Facility	453	47	60	0	0
8	First Aid	454	50	56	0	0
9	Water Facility	460	57	43	0	0
10	Toilet/Rest Room Facility	474	46	40	0	0

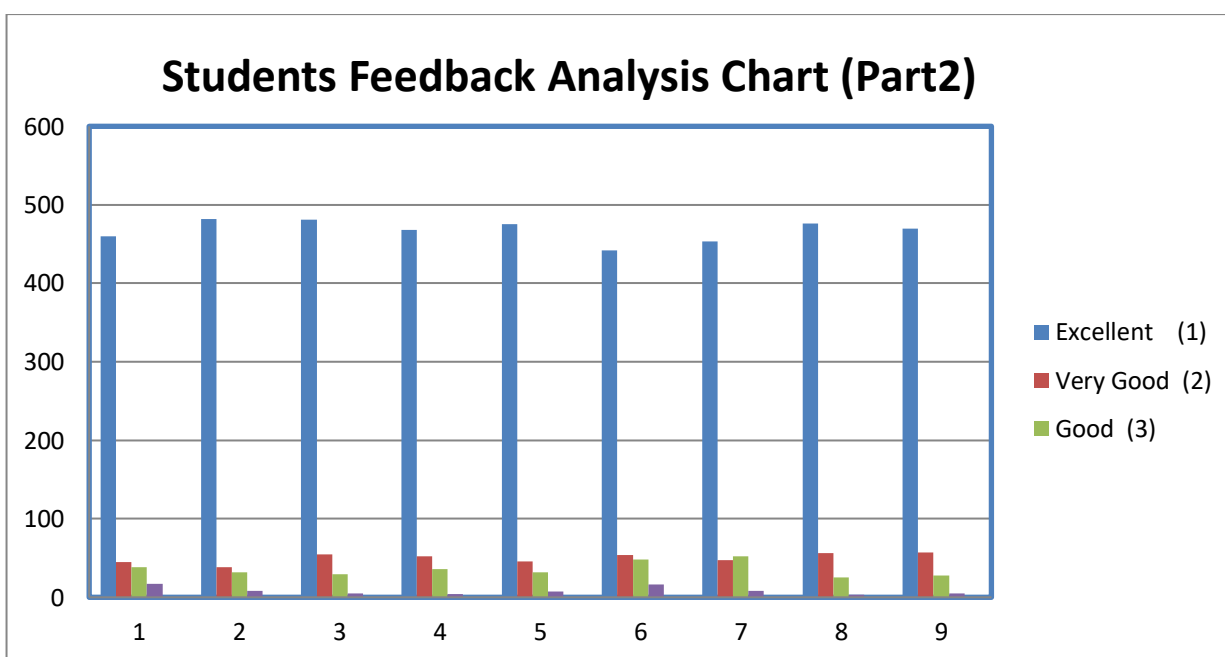


Suggestions & Action Taken: 10% (in Average) of the Students feel good about the Transport Facility, during their study period but suggested to provide new buses to the new routes. This suggestion was considered and recommended to the management to improve the Transport Facility. Accordingly, 3 new buses were purchased and brought to the functioning.

Students Feedback Analysis Report (Part 2)

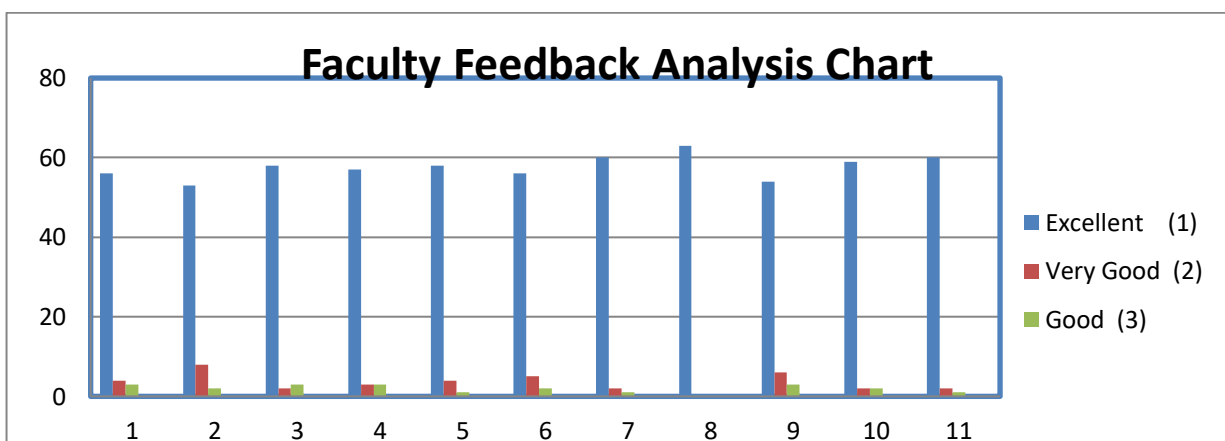
Students Participation-555

S.No	Particulars	Excellent (1)	Very Good (2)	Good (3)	Better (4)	Not So Bad (5)
1	Teaching Method	450	40	65	0	0
2	Study Material	482	33	40	0	0
3	Syllabus Completion	486	45	34	0	0
4	Innovative Teaching	463	52	40	0	0
5	Clearing Doubts	470	46	39	0	0
6	Voice Modulation	447	44	64	0	0
7	Revision to Subjects	453	42	60	0	0
8	Friendly & Helpful	476	51	28	0	0
9	Assignment, Test & Seminar Evaluation	465	57	33	0	0



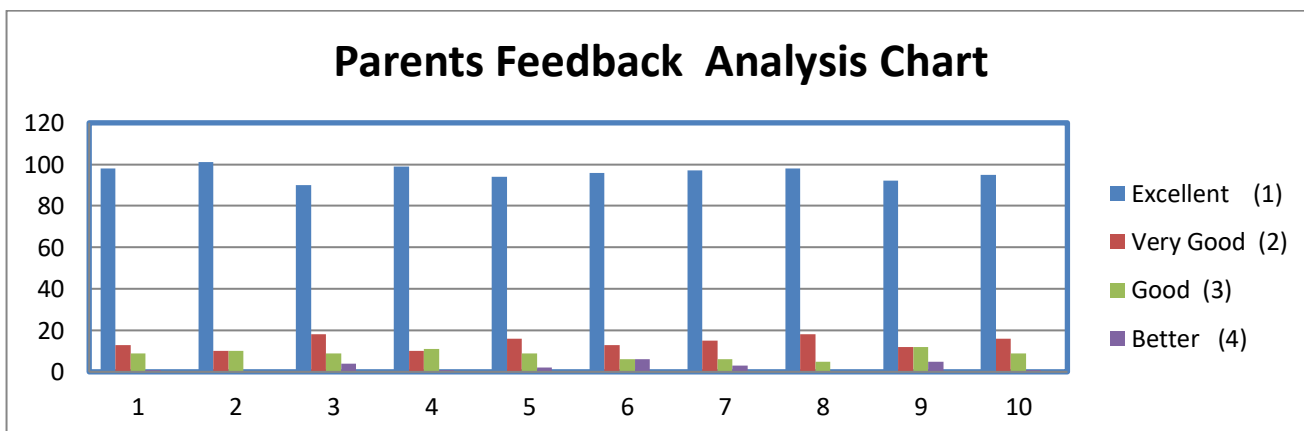
Suggestions & Action Taken: More than 10% (in Average) of the Students feel good about the Teaching Methods but suggested to use ICT regularly. This suggestion was considered and recommended to the HODs and Faculty Members to change the Teaching Methods. Accordingly, the HODs and Faculty Members started handling the class with the help of ICT Tools.

Faculty Feedback Analysis Report		Faculty Participation-70				
S.No	Particulars	Excellent (1)	Very Good (2)	Good (3)	Better (4)	Not So Bad (5)
1	Employability is given weightage in Curriculum design and development	63	4	3	0	0
2	Courses Content is Followed by the corresponding reference material	60	8	2	0	0
3	Co-operation and Helping among the Staff Members	65	2	3	0	0
4	The Execution of class work is taking place as per schedule	64	3	3	0	0
5	Optimal Utilization of library resources is attainable	64	4	2	0	0
6	Infrastructural facilities such as faculty members room, class rooms, reading room and toilet are available	63	5	2	0	0
7	The Faculty are encouraged to carry out research activities	63	4	3	0	0
8	The Merit of faculty members recognized	60	2	8	0	0
9	The IQAC function regularly to promote the quality of the Institution	61	6	3	0	0
10	The Administration is teacher friendly	64	3	3	0	0
11	I have a freedom to adopt new technique/strategies of teaching/Seminar presentation	65	2	3	0	0



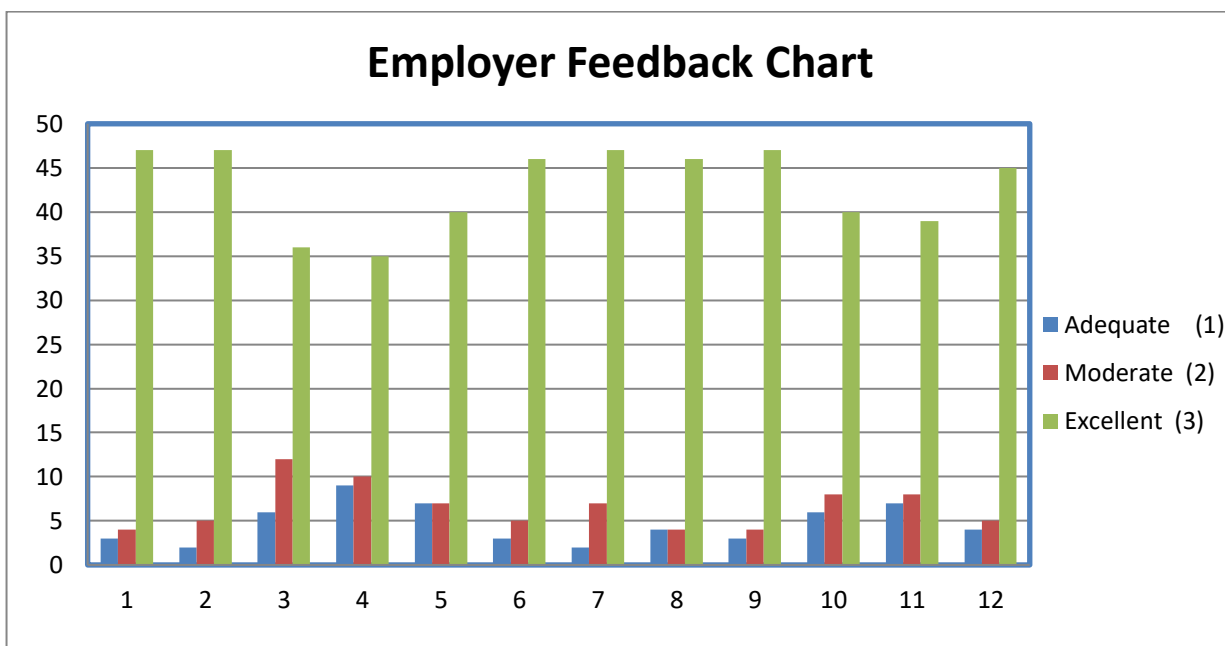
Suggestions & Action Taken: Nearly 10% (in Average) of the staffs feel good about the Recognition to Teachers on their work performance but they suggested to support with financial assistants as recognition for the research articles publication. This suggestion was considered and recommended to the Management. Accordingly, the Management is offering 50% of the Publication Cost of the Articles.

Parents Feedback Analysis Report		Parents Participation:125				
S.No	Particulars	Excellent (1)	Very Good (2)	Good (3)	Better (4)	Not So Bad (5)
1	Getting admission in this institution for my ward is a matter of pride for me	100	15	10	0	0
2	The atmosphere in the institution is conducive for learning	105	10	10	0	0
3	Employability	100	20	5	0	0
4	Extra special courses offered for advanced learners	99	11	15	0	0
5	Effort taken for slow learner are good	94	16	15	0	0
6	Additional Skills are imparted through value added courses	97	13	12	0	0
7	Personal Counseling through centre of mind is effective	99	15	9	0	0
8	Website is very information and regularly updated	99	15	11	0	0
9	Facilities available in the hostel and transport	92	12	12	9	0
10	The Canteen facility is adequate	95	15	9	6	0



Suggestions & Action Taken: Nearly 7% (in Average) of the parents feel better about the Hostel, Transport and Canteen Facility and suggested to extend the space for lunch. . This suggestion was considered and recommended to the Management to increase the Canteen space for girls. Accordingly, the Management newly extended the canteen space for the Girls students.

Employer Feedback Analysis Report		Employer Participation:60				
S.No	Particulars	Adequate (1)	Moderate (2)	Excellent (3)	Better (4)	Not So Bad (5)
1	Communication Skills	4	4	52	0	0
2	Honesty	6	5	49	0	0
3	Technical Competency	8	12	40	0	0
4	Leadership/Management Skills	5	10	45	0	0
5	Work Ethic	7	8	45	0	0
6	Flexibility	4	5	51	0	0
7	Determination	4	7	49	0	0
8	Ability to Work in harmony with Co-Workers	4	6	50	0	0
9	Eager to learn with skill based Knowledge	4	4	52	0	0
10	Analytical and Problem solving skills	6	8	46	0	0
11	Loyalty	7	9	44	0	0
12	Think Independently	4	5	51	0	0



Suggestions & Action Taken: Nearly 15% (in Average) of the Employers feel better about Eager to learn with skill based Knowledge. This suggestion was considered and recommended to the HODs and Faculty Members to change the Teaching Methods. Accordingly, the HODs and Faculty Members started handling the class with Skill based knowledge through handling Certificate Programme / Add on Programme.